

Terms and Conditions

1. Introduction

These Terms and Conditions govern your use of the Health Hero LLC website (<https://health-hero.tech>). By using the Service, you agree to these Terms.

2. Description of Service

Health Hero LLC provides informational services related to health. The Service does not provide medical advice, diagnosis, or treatment. Users may upload, store, and process medical documents and interact with AI to receive general information.

3. Medical Disclaimer

The Service is for informational purposes only and is not a substitute for professional medical advice. Always consult a qualified healthcare provider.

4. Eligibility

You must be at least 18 years old to use the Service.

5. User Accounts

You must register an account to access certain features. You are responsible for maintaining the confidentiality of your account.

6. User Data

We collect uploaded documents, email addresses, metadata, and payment data. Medical documents are stored securely. Data may be anonymized and used to improve the Service. We do not sell your data.

7. Payments and Subscriptions

The Service is subscription-based. Prices may change at any time with notice.

8. Refunds

Refunds may be issued upon request to customer support or if the Service fails to process a document.

9. Acceptable Use

You agree not to use the Service for unlawful purposes or misuse the platform.

10. Termination

We may suspend or terminate your account at any time if you violate these Terms.

11. Limitation of Liability

To the maximum extent permitted by law, Health Hero LLC shall not be liable for any indirect or consequential damages arising from the use of the Service.

12. Changes to Terms

We reserve the right to modify these Terms at any time.

13. Contact

For support inquiries, please contact us via the website.